For customers who have food allergies

Require advance statement

Costomers who have food allergies are required an advance proposition. Please give us some information about your allergies before making a reservation or check-in. We will offer some alternative meals.

Please be noted that those alternative meals require an additional charge in case those are special.

About foods we serve

All foods we serve in this hotel are cooked at one place. There are possibilities of mixing some allergens and residual allergens on cutleries. Please be noted that alternative foods are the "low allergens" therefore allergens cannot be cleaned with our facilities even if you have a statement.

About stay in MEGUROHOLIC HOTEL

Please read the information above and make dicision carefully by yourselves.

Other cautionary points

- We refuse you to stay in case we determined that we cannot guarantee your safe with your severe allergy.
- We do not support meals like buffet style, please give us a statement and prepare by your selves as needed.
- We may check what you prepare.

MEGUROHOLIC HOTEL Manager